

The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021



MITA Consulting Ltd.’s mission is to provide training and mentoring of the highest quality and to meet our customers’ expectations. MITA is committed to ensuring that their learners can succeed in a safe, healthy, and encouraging learning environment in the context of their educational delivery. MITA is aware of the goals of the Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021. Policies and procedures are in place to provide trainees with the chance to succeed academically.

MITA Consulting is committed to the above code of practice and its implementation. Our strategic plan for compliance with the code is outlined in the following table:

Strategic Outcome	Strategic Plan	2024 Self-Review Outcome
Take a whole-of-provider approach to maintain a strategic and transparent learner wellbeing and safety system that responds to the diverse needs of their learners.	<ul style="list-style-type: none"> • Policy for Learner Wellbeing, Pastoral Care and Safety developed • Strategic goals and objectives set. • Self-review carried out. • Publicise plan and self-review. 	Well Implemented
Understand and respond to diverse learner voices and wellbeing and safety needs in a way that upholds their mana and autonomy.	<ul style="list-style-type: none"> • Ensure learner voice is heard by actively engaging with learners. 	Well Implemented
Foster learning environments that are safe and designed to support positive learning experiences of diverse learner groups.	<ul style="list-style-type: none"> • Establish safe and inclusive environments. • Provide safe spaces and facilities. 	Implemented
Support learners to manage their physical and mental health through information and advice and identify and respond to learners who need additional support.	<ul style="list-style-type: none"> • Promotion of physical and mental wellbeing • Proactively monitor wellbeing and safety. • Respond and resolve learner complaints. • Ensure learners are provide with information about their training progress 	Well Implemented

MITA Consulting is not signatory to the Code of Practice for International students and does not provide student accommodation.